



## **Privacy Policy**

At Cleancare Ireland, we know your privacy is important to you and we are committed to making sure it is safe and protected. If you have any questions or would like to know what information we hold about you please email us at [hygiene@cleancareireland.com](mailto:hygiene@cleancareireland.com).

### *1. What information do we collect?*

You may share your name, email address, contact number, payment information or address with us.

### *2. Who collects this information?*

Cleancare Ireland.

### *3. Why do we collect this information?*

In order to conduct agreed business between you and Cleancare Ireland we require certain information as detailed in section 1. We may also use your information for marketing purposes or to improve our service, with your permission.

### *4. How do we collect it?*

Your data may be collected and stored for any of the following reasons:

- If you place an order with us online, over the phone or by email
- If you contact us using the Online Chat feature on our website
- If you sign up for promotional or marketing material

### *5. How long do we keep your data?*

We will keep your data for as long as we need to so we can use it for the reasons in this policy and/or for as long as we are required to keep it by law.

## *6. Who will we share your data with?*

Sometimes we will be required to share your data with trusted third parties who we have a working relationship with. For example, your address and contact number may be shared with a courier to enable us to deliver products to you. **Rest assured we will never sell your personal information to anyone.**

## *7. Links to third party websites*

Some of our web pages may include links to third party websites such as manufacturers or YouTube etc. Cleancare Ireland is not responsible for any personal information that these websites may collect from you.

## *8. Your rights*

You may have the right to have some or all of the information we hold on you removed and deleted. There may be some instances where we have to keep some parts of your information for legal reasons or other.

You reserve the right to ask us at anytime to stop sending you marketing information. You can do this by contacting us or clicking the unsubscribe link at the bottom of any marketing email.

## *9. If you have any questions*

If you have any questions about the information we hold on our system you can contact us in one of the following ways:

- Email: [hygiene@cleancareireland.com](mailto:hygiene@cleancareireland.com)
- Write to us at  
Cleancare Ireland  
Patrick House  
Commercial Way  
Newtownabbey  
BT36 4UE